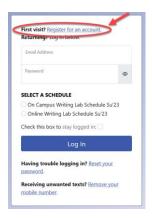
Appointment Scheduling Instructions

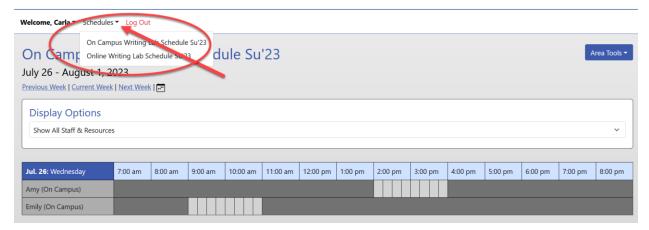


Scheduling an On-Campus or Online Appointment

 Sign into the Writing Lab's scheduling website at https://clarksoncollege.mywconline.com/. The first time you visit the site you will need to register for an account using your Clarkson College email address:

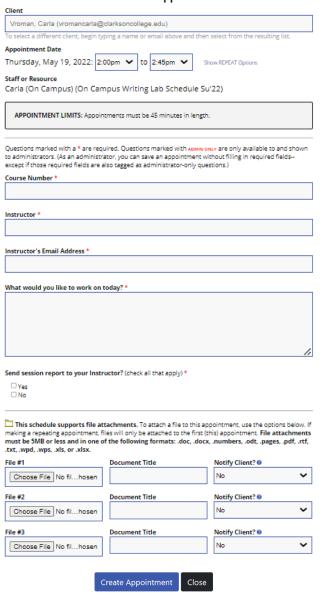


2. Once you have an account, you will be able to log in and choose whether you are interested in the "On Campus" or "Online" (videoconferencing) schedule, or you can toggle between the two scheduling pages under the "Schedules" tab:



- 3. Then, select a day and time for your appointment by clicking on an available white square.
- 4. The "Create New Appointment" pop-up form will ask for details about your session:

Create New Appointment



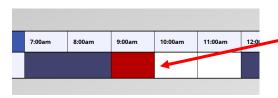
- a. On-campus appointments are scheduled for 45 minutes each, and online appointments are scheduled for one hour.
- b. You can choose if you want the session report to be sent to your professor.
- c. At the bottom of the form, you can follow instructions to attach documents (such as a draft and assignment directions) to the appointment; however, you can also attach documents later by editing your appointment, or you can wait and share documents during your session.
- d. Don't forget to click on "Create Appointment" at the bottom.

5. For on-campus appointments, consultants are currently meeting in the Success Center on level two of the main building, which is to the left when exiting the elevators. If you selected an online appointment, please continue reading for instructions regarding how to connect.

Joining an Online Appointment

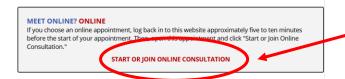
1. From a computer with a camera, microphone, and stable internet connection, log back into https://clarksoncollege.mywcoline.com about five minutes before the scheduled appointment and click on your appointment square from the online schedule:



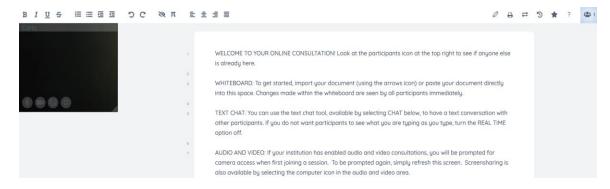


All appointments are in Central Time.

3. From the pop-up box, select "Start or Join Online Consultation" and, when prompted, allow use of your microphone and camera. The consultant will join you at the appointment start time.



- a. During the session, the camera may be switched off/on by clicking the video camera icon at the bottom of your video box.
- b. While your consultant will be glad to assist you during the session with the tools for optimal productivity, you may also connect at any time before your appointment to paste any draft that you may have completed onto the whiteboard or to familiarize yourself with features such as the formatting tools and chat box:



If you encounter technical difficulties, email <u>writinglab@clarksoncollege.edu</u>. A consultant can help troubleshoot or send you a Zoom link as an alternative.

Canceling an Appointment

If you need to cancel your appointment, simply log back into the scheduling website, select your appointment square, and click the "cancel appointment" tab at the bottom of the popup. Please make any cancellations at least two hours prior to the appointment to allow other students the opportunity to use the timeslot and to avoid having a "missed appointment" on your account.

We look forward to working with you soon!